



BOMBARDIER BUSINESS AIRCRAFT CELEBRATES COMPLETION OF OVER 200 96-MONTH INSPECTIONS ON CHALLENGER JETS

News / Business aviation, Maintenance / Trainings, Manufacturer



- Milestone demonstrates Network leadership in providing heavy maintenance
- Inspection at 96 months is one of the most thorough maintenance events in aircraft's lifecycle
- Best-selling *Challenger* aircraft offer reliability and exceptional cabin comfort

Bombardier Business Aircraft reaffirmed its tip-to-tail OEM expertise by announcing its Service Centre Network has completed over 200 96-month heavy inspections on *Challenger* business jets. This milestone demonstrates Bombardier Business Aircraft's Service Centre Network leadership in providing heavy aircraft maintenance on *Bombardier* jets in a timely, value-added fashion.

"This milestone underscores our customers' trust and confidence in Bombardier Business Aircraft's industry-leading know-how," said Jean-Christophe Gallagher, Vice President and General Manager, Customer Experience. "As the aircraft manufacturer, our level of expertise is unrivalled on the 96-month inspection, one of the most comprehensive in the aircraft's lifetime."

The 96-month inspection on the *Challenger* business jet is one of the most in-depth maintenance events in the aircraft's lifecycle, which comes due during its eighth year of service and requires a thorough inspection of the airframe, structure and landing gear. Customers benefit from the Service Centre Network's comprehensive capabilities and flexibility, as well as on-site parts inventory and engineering support. They can also maximize their maintenance event to complete additional work during the downtime, such as paint, installation of in-flight connectivity, avionics upgrades or interior refurbishment.

As Bombardier Business Aircraft's fleet continues to grow, so does its award-winning Service Centre Network, with additional Customer Response Team trucks in the U.S., a brand new Tianjin Service Centre, and a new London-area Service Centre at London Biggin Hill Airport. The Network is equipped to support Bombardier *Learjet*, *Challenger* and *Global* business aircraft and is connected to Bombardier Business Aircraft's 24/7 Customer Response Centre and world-class Customer Support Team.

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