

TEXTRON AVIATION CUSTOMERS BENEFIT FROM EXPANDED AUTHORIZATIONS, GREATER MAINTENANCE CAPABILITIES AT SINGAPORE SERVICE CENTER

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Textron Aviation Inc. announced its Singapore Service Center has expanded jet and turboprop service with additional authorizations from authorities across Asia-Pacific and the Federal Aviation Administration (FAA). These recent authorizations enable the Singapore facility to deliver full service and support to select Citation, King Air and Caravan aircraft registered in Indonesia, the Philippines, Vietnam, Papua New Guinea and the U.S.

“Featuring nearly 1,500 aircraft in operation throughout Asia-Pacific, our Citation, King Air and Hawker products anchor the business aviation fleet throughout the region,” said Don Alvord, president, Asia-Pacific operations. “Nothing is more critical to the successful operation of our customers’ aircraft than best-in-class service and support. As the OEM, our technical expertise and direct access to the factory uniquely position us to propel our

customers forward and maximize their operational availability.”

Textron Aviation has expanded its Singapore Service Center authorizations to support the following additional aircraft models:

- Indonesia registered Citation XLS-series, King Air 200- and 300-series turboprops and Cessna Caravan turboprops
- Philippines registered King Air 200- and 300-series turboprops
- Vietnam registered King Air 300-series turboprops
- Papua New Guinea registered Cessna Caravan turboprops
- U.S. registered Citation 525-, 560- and 680-series business jets; King Air 200- and 300-series turboprops; and Cessna Caravan turboprops

“As we expand our regional presence, customers are benefitting from local, factory-direct service and support,” Alvord added. “We are wholly committed to this region and, in the coming months, we anticipate additional service authorizations — which advances our dedication to delivering comprehensive service and support to this customer base.”

In addition to these most recent approvals, the Singapore facility holds authorizations for select aircraft registered in Singapore, Thailand, Canada, Australia, Malaysia and India. With approvals from 11 countries that span across Textron Aviation’s product line, the Singapore Service Center boasts factory-direct expertise to support the Citation, King Air and Caravan fleet throughout the Asia-Pacific region.

Textron Aviation customers across the region are also supported by Go Teams that dispatch to a customer’s aircraft with parts and technicians to deliver expedient resolution in the event of an AOG. Additionally, the service center’s parts warehouse and distribution hub expedites parts to customers throughout the region. Parts inventory at the facility has tripled since the beginning of the year, and customers are now able to directly order parts online.

Textron Aviation’s Singapore Service Center is part of a robust international support footprint of factory-direct service centers. The service center network equips customers with direct access to a team of expert service representatives delivering timely maintenance, inspections, parts, repairs, avionics upgrades, equipment installations, refurbishments and other specialized services.

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