



GOGO SIGNS FALCON AS FIRST CHARTER FLEET CUSTOMER FOR MULTIPLE GOGO GALILEO HDX INSTALLATIONS

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Falcon, part of Alex Group Investment, is the first charter fleet operator to commit to multiple installations of its Gogo Galileo HDX system. The mixed fleet operator has confirmed an initial purchase of five terminals for its Bombardier Global 5000 and Global Express aircraft as part of a strategic program to redefine the passengers' onboard experience. Based in Dubai, the Falcon deal also represents the first Gogo Galileo customer signing in the Middle Eastern region.

Aziz Turan, Executive Director Alex Jet (part of Alex Group Investment), commented: "Our clients expect more than just connectivity; they want streaming-speed internet that travels with them. Galileo HDX lets us exceed expectations and offers a unique onboard experience that sets Falcon apart. This brings us a competitive advantage in a dynamic global charter market and adds valuable operational advantages to our crew."

Dave Falberg, Senior Vice President EMEA APAC, Gogo stated: "We are committed to meeting

the needs of aircraft operators seeking genuine global coverage and are excited that we are working with Falcon to fulfill their customer demand for access to reliable enterprise-grade broadband globally. The antenna design adapts to the evolving connectivity landscape and simplifies management, ensuring Falcon will always be providing the latest streamlined connectivity experience to its passengers.”

Falcon (operating under the Alex Jet AOC) selected the compact, advanced antenna system to bring fast, reliable connectivity to the cabin. Powered by the Eutelsat OneWeb constellation, it allows passengers to stay connected and productive throughout their flight to give an on-the-ground digital experience at altitude. Each aircraft will be upgraded with the Gogo Galileo half-duplex ESA and AVANCE SCS systems to deliver unlimited global access to calls, messaging, and high-speed internet. Passengers can enjoy in-flight entertainment and interactive moving maps through Gogo Vision, while crews benefit from real-time flight data, live weather updates, and automatic system updates. To support operations around the clock, Falcon crews will also have access to 24/7 multilingual technical support.

Gogo is working with MROs to generate more than 40 STCs for the business jet market, with Bombardier Global family STCs expected to be completed by the end of 2025.



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