



WESTJET CELEBRATES MAJOR MILESTONE IN INFLIGHT EXPERIENCE TRANSFORMATION

News / Airlines



WestJet completed the transformation of its remaining all-economy aircraft, fulfilling its commitment to update the interior of all aircraft that were formerly operated by Swoop or Sunwing airlines. The cabin refresh includes upgraded Premium seating, an expanded Extended Comfort cabin as well as enhanced amenities and a refreshed interior look and feel.

Samantha Taylor, WestJet Group Executive Vice-President and Chief Experience Officer commented: "Unifying our narrowbody fleet is an important step in delivering the reliable and welcoming experience our guests and WestJetters expect from us. This milestone creates a stronger foundation for our teams to focus on delivering exceptional service and a seamless travel experience for our guests."

Aircraft that previously operated with an all-economy layout will now feature thoughtful design elements and modern amenities to support guests throughout their journey. Premium, Extended Comfort and Economy cabins have been upgraded with the following features:

- Fast and free WestJet Wi-Fi presented by TELUS
- Updated headrest with four-way adjustment capability
- Convenient seatback personal phone/tablet holders
- Modernized charging ports

- Coat hooks

Looking ahead, WestJet will begin to refurbish its legacy narrowbody aircraft to include the enhanced amenities and expanded Extended Comfort cabins now available on the airline's reconfigured aircraft. This process will begin in September and is expected to be complete by the end of 2027. Approximately 14 Boeing 737-800 aircraft will be updated this year.

WestJet operations teams are also prioritizing updates to the exterior of WestJet's narrowbody fleet. By the end of 2026, all WestJet aircraft will fly the iconic teal and navy banner.

In addition to completing the all-economy layout reconfiguration, WestJet recently restored the legroom in its Boeing 737 aircraft that briefly operated with 180 seats. The retrofit project was originally planned to be completed this fall; however, WestJet proudly wrapped up the project part-way through June. All previously affected aircraft are now flying with 174 seats, a refreshed interior and enhanced amenities, including WestJet Wi-Fi presented by TELUS.

19 AUGUST 2026

ARTICLE LINK:

<https://connect.50skyshades.com/news/airlines/westjet-celebrates-major-milestone-in-inflight-experience-transformation>