

QATAR AIRWAYS WINS TWO AWARDS AT THE APEX 2019 GLOBAL PASSENGER CHOICE AWARDS CEREMONY IN BOSTON

News / Airlines



The Airline Passenger Experience Association's (APEX) 2019 Global Passenger Choice Awards (PCAs) recognise excellence in seat comfort, cabin service, food and beverage, entertainment and Wi-Fi

Qatar Airways won two global awards: 'Best Food and Beverage' and 'Best Cabin Service'

Qatar Airways received two awards from the Airline Passenger Experience Association's (APEX) 2019 Passenger Choice Awards (PCAs) in Boston on Monday 24 September. The airline was named winner of the 'Best Food and Beverages' and 'Best Cabin Service' awards categories based on feedback from passengers of approximately 500 airlines around the world.

Qatar Airways Group Chief Executive, His Excellency Mr. Akbar Al Baker, said: "It is tremendously gratifying to receive two awards at the 2019 APEX Passenger Choice Awards. These awards represent our commitment as an airline to constantly improve our in-flight experience for each and every traveller flying with us.

"At Qatar Airways, we have made continuous efforts to make our customers' experience a unique and memorable one, and we are delighted that passengers voted for us in the 'Best Cabin Service' and 'Best Food and Beverages' categories globally. We will continue to push the boundaries to redefine the passenger experience and set new standards across the industry."

The APEX awards ceremony, held in Boston on 24 September, was attended by more than 5,000 industry professionals, as well as representatives from more than 100 airlines, and was hosted by Mr. Brian Kelly, CEO and Founder of The Points Guy.

The APEX awards are based on passenger feedback in different categories and recognise outstanding performance and passenger service offered by airlines globally.

Earlier this year, Qatar Airways also received four awards from APEX Asia in Shanghai: 'Best Overall Airline: Middle East'; 'Best Food and Beverage: Middle East'; 'Best Cabin Service: Middle East'; and 'Best Seat Comfort: Middle East', in addition to receiving a 2018 Five-Star APEX Official Airline rating.

Qatar Airways currently operates a modern fleet of more than 200 aircraft via its hub, Hamad International Airport (HIA) to more than 150 destinations worldwide. As part of its continued expansion plans, Qatar Airways plans a host of exciting new destinations throughout 2018, including Gothenburg, Sweden and Mombasa, Kenya, just to name a few.

A multiple award-winning airline, Qatar Airways was named 'World's Best Business Class' by the 2018 World Airline Awards, managed by international air transport rating organisation Skytrax. It was also named 'Best Business Class Seat', 'Best Airline in the Middle East', and 'World's Best First Class Airline Lounge'.

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